



New Madison Public Library now has *Click & Collect* available.

Click & Collect is a safe way for patrons to pick-up "on-hold" items from our location. Patrons can wait in their vehicle while a staff member brings the items out.

To use Click & Collect you first need to download the **SEO Libraries App**. Link your New Madison Public Library Card in the app.

This is what the SEO Libraries app looks like.



The image displays three sequential screenshots of the SEO Libraries App interface. The first screenshot shows the home screen with a red arrow pointing to the 'My Account' icon. The second screenshot shows the user's account page with a red circle around the 'Holds' option. The third screenshot shows the 'Holds' page with a red arrow pointing to the 'Click & Collect (new!)' button. Below the screenshots are three text labels: 'Select My Account', 'Select Holds', and 'Verify that the item is labeled "BEING_HELD"'. At the bottom right, there is a final instruction: 'Click > "Click & Collect"'. The app interface includes a search bar, popular titles, nearest libraries, and a list of holds with item details like 'Cat love letters' and 'The art of racing in the rain'.

Select My Account

Select Holds

Verify that the item is labeled "BEING_HELD"

Click > "Click & Collect"

Click & Collect from New Madison Public Library

You have 2 item(s) being held for pickup.



About you

FRONT or BACK

CAR COLOR

These fields are optional, and just to help use locate you when you arrive

I'm on my way

Indicate whether you will pick up in the *front* or *back* of the Library

Enter your vehicle color

Tap > **"I'm on my way"**

Click & Collect from New Madison Public Library

Keep us updated with your location

Provide us with an ETA update

15 mins

30 mins

45 mins

When you have arrived, let us know you're here

I'm here!

Cancel Pickup Request

Select an ETA option

Select the time that fits the best.

Bring your phone with you.

Click & Collect from New Madison Public Library

Keep us updated with your location

Provide us with an ETA update

15 mins

30 mins

45 mins

When you have arrived, let us know you're here

I'm here!

Cancel Pickup Request

Tap > **"I'm here!"** when you have arrived

You may need to connect to our Wifi when you arrive- **NMPL.Public

Click & Collect from New Madison Public Library

Status Update

2/1/2021 4:34:23 PM

New Madison Public Library

Thanks. It won't be long now

Enter a message to

S...

Done - I have my items

Cancel Pickup Request

Receive status updates as the staff prepares and brings out your items

When you have received your items, hit **"Done"** to complete the transaction